

# What are PIY wall panels?

PIY wall panels are a type of wall covering made from a high-quality vinyl material that mimics the look of real wood, stone, or marble. PIY wall panels are 100% waterproof and the perfect choice for any room of the house from living rooms, bathrooms, kitchens, and other areas where moisture and humidity are a concern.

# What are the benefits of PIY wall panels?

PIY wall panels are easy installation thanks to their extra long tongue and groove that easily connect with each other and no additional wall preparation needed. Simply install PIY directly over existing tiles, cement boards, drywall or wallpaper. PIY Wall panels are also 100% waterproof, read the instruction manual how to properly install in moist or wet areas to ensure a waterproof installation.

## Can PIY wall panels be installed over existing tile or wallpaper?

Yes, PIY wall panels can be installed directly over existing tiles, cement boards, drywall or wallpaper, as long as the surface is clean, dry, and free from any defects or damage. To ensure a waterproof installation please refer to the instruction manual.

## How are PIY wall panels installed?

PIY wall panels can be simply glued directly onto the wall. Each tile features our extra-long tongue & grooves for an easy installation. The panels can be easily cut to size using a utility knife or a saw, and can be fitted around corners and obstacles using specialized trim pieces. Refer to the instruction manual for the step-by-step installation.

### Can PIY wall panels be painted?

PIY wall panels are not designed to be painted, as the vinyl material is already finished with a protective coating.

#### Are PIY wall panels eco-friendly?

PIY wall panels are free of Ortho-Phthalates and Heavy Metals and have been certified with the GREENGUARD Gold certification. Our collections of durable, pet-friendly, and waterproof wall panels are made with up to 75% of abundant mineral content and up to 25% recycle materials\* and are designed to be fully recycled at the end of life.

## How do I clean PIY wall panels?

PIY wall panels can be cleaned using a damp cloth or mop and a mild detergent solution. Avoid using abrasive or acidic cleaners, as these can damage the surface of the panels.

## I'm not happy with the product. How do I make a claim?

If you feel that you have a warranty related problem, you should take your original purchase receipt, back to the retailer where you purchased the product and file a warranty claim with that store. The store will then contact us to begin the warranty process. An inspector may come to your home to evaluate the conditions and determine what caused the problem. Once an evaluation is complete you will be contacted with the results. The whole process could take up to 30 business days, depending on the circumstances, although most issues are resolved much faster.